



1435 N. Alliance Ave., Springfield, MO 65802

Limited Warranty

Aqueous Parts Washers

All Jenfab aqueous parts washers are warranted by Jenfab to be free from defects in material and workmanship under normal use, for the periods specified below. The Limited Warranty is subject to the exclusions shown below and is calculated from the date of the original invoice (shipment) from Jenfab and applies to the original components only. Any parts replaced under this warranty will assume the remainder of the parts' (ONLY) warranty period remaining from the original purchase date of the machine.

Jenfab warrants their machines to be free from defects in workmanship and material provided a written claim is made within that time. This warranty covers only limited replacement parts (no labor). This warranty does not cover damage or defect caused by shipping, operator error, lack of proper maintenance and/or abnormal use of the machine.

WARRANTY SERVICE:

If your machine ceases to function properly, the purchaser must contact the Jenfab factory immediately for technical assistance. Jenfab technical services will work with the customer to diagnose the problem and the recommended corrective action.

For defective parts, a return authorization number is provided by Jenfab prior to the part being returned or repaired. Parts are to be returned per Jenfab instructions, freight pre-paid; Jenfab will send a replacement part as soon as possible and Jenfab will invoice for the part and freight. Credit will be issued by Jenfab for the part once it is determined that the part is defective in workmanship or material.

(NOTE: Parts must be returned to Jenfab within 30 days from the date of the return authorization.)

For defective workmanship, Jenfab will confirm the cause of the failure is due to factory defect. Jenfab Technical Service will work with the customer to diagnosis the problem and the recommended corrective action. If required, Jenfab will dispatch service technicians for repairs.

Proper steps have been taken to provide protection against injury to operators of Jenfab equipment. Jenfab cannot be held responsible for either personal injury or property damage sustained through the operation or use of Jenfab equipment. Proper waste removal and waste disposal are the responsibility of the operator—please adhere to state and federal regulations and guidelines.

Effective Date: May 8, 2019

THE WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

ONE YEAR PARTS WARRANTY:

All components and accessories excluding normal wear items.

WARRANTY PROVIDED BY OTHER MANUFACTURERS:

Motors, pumps, blowers, etc., which are warranted by their respective manufacturers, are returned to the manufacturer for evaluation. **Jenfab relies on the decision of the manufacturer regarding warranty claims.**

THIS WARRANTY DOES NOT COVER:

1. Damage or malfunctions resulting from accidents, abuse, modifications, alterations, incorrect installation.
2. Damage due to freezing, chemical deterioration, scale build-up, or corrosion.
3. Damage to components from fluctuations in electrical or water supply.
4. Normal maintenance service, including adjustments, system cleaning, and clearing of obstructions.
5. Transportation to the service center, downtime, freight damage, travel time, or diagnostic time.
6. Damage due to the use of improper chemicals.
7. Labor.
8. Normal wear items, such as nozzles, bearings, seals, filters, gaskets, o-rings, fuses, oil-skimmer wheels, and heating elements.

LIMITED WARRANTY:

All products sold are warranted by Jenfab only to purchasers for resale or for use, against defects in workmanship or materials under normal use for one year after the date of purchase (shipment) from Jenfab. Any part that is determined by Jenfab to be defective in material or workmanship and returned to Jenfab, shipping costs pre-paid, will be repaired or replaced, at Jenfab's option.

WARRANTY DISCLAIMER:

Jenfab has made a diligent effort to illustrate and describe the products it manufactures. However, such illustrations and descriptions are for the sole purpose of identification, and do not express or imply a warranty that the products are merchantable, or fit for a particular purpose, or that the product will necessarily conform to the illustrations or descriptions. No warranty, or affirmation of fact, expressed or implied, other than as set forth in the limited warranty statement above, is made or authorized by Jenfab.

LIMITATION OF LIABILITY:

Any liability for consequential and incidental damages is expressly disclaimed. Jenfab's liability in all events is limited to, and shall not exceed, the purchase price paid for parts only.

NON-WARRANTY SERVICE:

If your machine ceases to function properly, the purchaser can contact the Jenfab factory immediately for technical assistance.

For defective parts, Jenfab can supply replacement parts and wear components. Jenfab will send the replacement part as soon as possible and Jenfab will invoice for the part and freight.

For repairs, Jenfab Technical Service will work with the customer to diagnose the problem and the recommended corrective action. If required, Jenfab will dispatch service technicians for repairs.

INSTALLATION SERVICE:

Jenfab provides onsite setup and installation service as required by the purchaser. Jenfab technical service can support during installation, set-up, and testing of the machine.

Daily rates can be included in the initial agreement or contracted separately.

PROMPT DISPOSITION:

Jenfab will make a good faith effort for prompt correction or another adjustment with respect to any product, which proves to be defective within the warranty period. Before returning any product, write or call Jenfab, provide model and serial numbers and the date of the original invoice, and describe the defect. Title and risk of loss pass to the buyer on delivery to the common carrier. If the product was damaged in transit, the recipient must file a claim with the carrier.

PRODUCT SUITABILITY:

Many states and localities have codes and regulations governing sales, construction and/or installation. While Jenfab attempts to ensure that its products comply with such codes, it cannot guarantee compliance, and cannot be responsible for how the product is installed or used. Before purchase and use of a product, please review the product application, and national and local codes and regulation, and be sure that the product, installation, and use will comply with them.

NO WARRANTIES TO CONSUMERS:

Jenfab makes no warranties to those defined as consumers in the Magnuson- Moss Warranty-Federal Trade Commission Improvement Act.

CROSS REFERENCE INFORMATION:

Product cross-reference comparison does not imply that all products compared are available, or in the case of functional equivalency, that performance and other characteristics are perfectly comparable. For critical applications, review specifications prior to purchase.

OSHA HAZARDOUS SUBSTANCE AND CALIFORNIA PROPOSITION 65

PRODUCT INFORMATION:

Safety Data Sheets (SDS) for OSHA defines hazardous substances and a list of products known to the state of California to cause cancer or reproductive harm is available upon request.

The information and recommendations contained on the SDS supplied by the manufacturer are considered to be accurate and reliable. Jenfab however, makes no warranty with respect to the accuracy or reliability of the information or the suitability of the recommendations. Jenfab disclaims any and all liability to any user thereof.

GENERAL SAFETY:

Proper steps have been taken to provide protection against injury to operators of Jenfab equipment. Jenfab cannot be held responsible for either personal injury or property damage sustained through the normal operation or use of Jenfab equipment, or proper waste removal and disposal. Proper waste removal and waste disposal are the responsibility of the operator—please adhere to state and federal regulations and guidelines.